Shirley Holden 11930 S. Perry Ave Chicago, Illinois 60628 rgiginc@gmail.com 312-810-2001

Having worked in various industries within the Interior Design/Architectural/Construction arenas since 1978. Successfully completed my Interior Design education at Ray Vogue School of Design formerly located on the Magnificent Mile in Chicago (now Illinois Institute of Art) I possess excellent communication skills, organizational experience, project management, and the leadership background necessary to work with vendors, clients, contractors, builders, and other design professionals in the industry. My most recent conferences, HD 2016 in Las Vegas Nevada and the NKBA Kitchen and Bath Conference, 2016 in Las Vegas, Nevada.

EDUCATION

Coldwell Banker School of Real Estate, Lansing, Illinois Illinois Real Estate Sales Course

Ray Vogue School of Design, Chicago Illinois Diploma - Major: Interior Design

Platt College, San Diego California

Diploma - Major: Architectural Design & Drafting

Platt College, San Diego California

Diploma - Major: Architectural Blueprinting, LISP Programming; DOS, C++

DESIGN EXPERIENCE

Retail – Residential Furnishings Walter E. Smithe October 2015 to present Independent Designer

Retail - Home Improvement Store Design Consultant 2005-2006 The Home Depot USA

Demonstrated a high level of customer service by working with clients to coordinate and create design projects, renovations, remodels, and new construction, kitchen and bath sales. Provided design expertise and excellent product and procedural knowledge to facilitate multiple sales from all Home Depot departments. Assessed customer needs, guided customer decisions, evaluated scope of project, integrated information into a design layout, and resolved design issues. Focusing on the entire project allowed me the opportunity to serve as the professional point of contact for customers - building equity and long-term relationships to maximize the sales and repeat business.

Hospitality – Hotel FF&E Procurement Project Manager/Expeditor 2004-2005 Sanderson Employment Agency Albuquerque, New Mexico

Temporary assignment working for a local design firm whose thrust is Hospitality.

Oversaw completion of 3 hotel projects with FF&E budgets ranging from 500K - 1M

Aided in the selection of hotel furnishings & finishes, as well as space planning.

Selected artwork and accessories.

 □ Created and updated finish specifications and schedules. □ Secured two additional hotel FF&E contracts during tenure, including preparation of proposal and color boards for client presentation and approval. □ Worked with owner/operator and architect to meet design parameters and budget. □ Collaborated with lighting manufacturers in the design of fixtures to meet design and industry standards. □ Analyzed and approved finish samples to comply with Hotel design concept and code. □ Oversaw selection of furniture, fabric, window treatments, and lighting. □ Assisted Junior Designers in the design process. □ Updated company data base. □ Worked with vendors and manufacturers for Hotel Standards compliance. □ Generated proposals, cost analysis, purchase orders, and contracts using Design Pro V6 software.
Retail – Interior Decorating & Home Furnishings Interior Designer 1998-2005 Thomasville Home Furnishings Albuquerque, New Mexico Assessed customer interior design needs and developed creative master plan to meet needs. Made in-home visits as necessary to assess and fulfill customer needs. Sold custom furniture, custom kitchens, and accessories. Continued professional development by joining professional associations and attending industry shows.
Industry – Kitchen & Bath Design Consultant/Kitchen & Bath Designer 1996-1998 Davis Kitchens Davis Studios Albuquerque, New Mexico Planned, designed, and sold high end residential kitchens. Produced floor plans, elevations, and sections using AutoCAD and 20/20 software. Collaborated with city inspectors for code compliance as needed to complete plumbing, electrical, and ADA retrofits. Met with manufacturers' representatives to learn about current industry updates and trends.
Industry – Residential & Contract Senior Kitchen & Bath Designer 1994-1996 Town House Custom Cabinets Albuquerque, New Mexico Planned, designed, and sold high end residential kitchens and appliances. Planned, designed, and sold commercial cabinetry and kitchens in an institutional setting. Produced floor plans, elevations, and sections using hand drafting and 20/20 software. Custom designed cabinetry, entertainment systems, and wall units for manufacture. Maintained showroom library.
Industry – Home & Garden Project Manager/Lead Designer 1994-1996 Albuquerque Home and Garden Show Albuquerque, New Mexico Oversaw construction of the Design Center, a resource area targeting Custom homebuilders and consumers looking to build or remodel. Secured architects, custom window fabricators, high end furnishing establishments, and other design professionals to exhibit products and services in the Design Center. Worked with the City Planning Department and Water Conservation Departments in providing workshops and seminars to the show attendees. Scheduled design forums and seminars. Provided design advice and education for show attendees.