

Replace CPS Call Center System

Project Summary

Project Type: IT, Educational Programming and Other
Projects

Budget Amount: \$2,500,000

Department: ITS

Budget Year: 2016

Status: Planning

Estimated Project Start: July 2015

Unit Number:

Estimated Project Complete: September 2016

Implement a scalable solution that is not tied to a specific location to provide better flexibility of staff location.

Financial Details

Project Phase	Original Budget	Current Estimate:	\$2,500,000
Equipment:		Expenditure to Date:	\$0
Services:		Percent Complete:	0%
Software:		Funding Source:	CPS Resources
Project Total:	\$2,500,000	Operating Impact:	\$0