

Office of Innovation and Incubation

Education Options • Innovative Models • New Schools

Jamal L. Young

Jamal L. Young is a national education leadership and management consultant with broad experience in education administration from elementary to higher education. His areas of expertise include strategic planning, school and program evaluation, training and facilitation, leadership and management evaluation, team building, and leadership development. He is a partner at Benjamin & Young, LLC.

He served as a charter school authorizer while leading the financial analysis team for the New York State Department of Education. Over the past ten years, he provided leadership on all aspects of charter school development across the state from new school applications to renewal to replication and merger to closure. Mr. Young also supported schools in all phases of operations including transition from applicant to start-up to operating entity. He specialized in board governance, financial analysis of charter networks, and formalized the State's analytics on fiscal performance. During this time, Mr. Young also played a major role in crafting Board of Regents policy on parent involvement and community engagement.

He is the former director of the Office of Parent Partnerships for New York City's public schools. The office provided information and complaint resolution services for parents of over 1 million students. He developed a new strategic engagement plan for the Chancellor that included physical remodeling, technological enhancements, and extensive professional development to improve and quantify service delivery. The redesign served as the foundation for the City's adoption of the 311 parent information hotline. Before his promotion to director, he served as Special Assistant in a division charged with oversight of \$1.3 billion in state and federal funds. In addition to his work in government and the private sector, Jamal has worked in higher education, community-based organizations and foundations. Mr. Young completed a Master of Science degree in Urban Policy Analysis and Management from the Milano Graduate School of the New School University. He also earned a Master's degree in Education Administration from the University of Michigan, Ann Arbor, and a Bachelor's degree in History from Colgate University.